Performance Evaluation Details

ID E3

Project Small Water Meter Installation

Project Number23ITB458876A-KMSupplierJewel of the South, Inc.

Supplier Project Contact Valisa Shannon (preferred language: English)

Performance ProgramGoods and Commodity ServicesEvaluation Period04/01/2025 to 06/30/2025

Effective Date 07/02/2025

Evaluation Type Formal
Interview Date Not Specified
Expectations Meeting Date Not Specified
Status Completed

 Publication Date
 07/02/2025 02:02 PM EDT

 Completion Date
 07/02/2025 02:02 PM EDT

Evaluation Score 85

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

QUALITY OF PRODUCT OR SERVICE

17/20

Rating

Excellent: There are no, or very minimal, quality problems, and the Contractor

has met the contract requirements.

Comments Not Specified

TIMELINESS OF PERFORMANCE

17/20

Rating

Excellent: There are no delays and the contractor has exceeded the agreed upon

time schedule.

Comments Not Specified

BUSINESS RELATIONS 17/20

Rating

Excellent: Response to inquiries and/or technical, service, administrative issues

exceeds Government expectation.

Comments Not Specified

CUSTOMER SATISFACTION 17/20

Rating

Excellent: Contractor representative communicates routinely with the User

Department, professional and responsive to User Department's request for

information.

Comments Not Specified

COST CONTROL 17/20

Rating

Excellent: Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments Not Specified

GENERAL COMMENTS

Comments Not Specified