Performance Evaluation Details

ID E1

Project Pest Control
Project Number #012825-ORK
Supplier Orkin LLC

Supplier Project Contact Louis Beard (preferred language: English)

Performance ProgramProfessional ServicesEvaluation Period04/01/2025 to 06/30/2025

Effective Date 08/22/2025

Evaluation Type Formal

Interview Date Not Specified

Expectations Meeting Date Not Specified

Status Completed

 Publication Date
 08/22/2025 11:34 AM EDT

 Completion Date
 08/22/2025 11:34 AM EDT

Evaluation Score 79

Related Documents

There are no documents associated with this Performance Evaluation

OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

PROJECT MANAGEMENT 14/20

Rating

Satisfactory: Project Management. Acceptable understanding of project

objectives, risks and Contract requirements with some direction required from the

User Department.

Comments

Orkin provides great project management, providing pest control services for multiple Fulton County facilities in timely manner and also provide written reports

and assessments as needed.

SCHEDULE 17/20

Rating

Excellent: Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of

project schedule.

Comments Orkins usually provide treatments in timely manners, they have scheduled multiple

facilities treatment on time and also available to provide treatments in emergency

as needed.

QUALITY OF DESIGN, REPORTS AND DELIVERABLES 14/20

Rating

Satisfactory: Deliverables meet requirements and have an average number of

issues on reports and deliverables.

Comments Orkin exterminators and other staff are responsible and capable. They have met

expectations and needs of county.

COMMUNICATIONS AND CO-OPERATION 17/20

Rating

Excellent: Co-operative and timely response to the User Department concerns.

Comments Orkin's staff is available by phone or email during normal business hours, and

typically response to request on same day or within 24 hours.

OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS 17/20

Rating

Excellent: Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and

exceeds expectations in some areas.

Comments Orkin manager is aware of contracts clause and requirements and stay in

GENERAL COMMENTS

Comments Orkin provides excellent supervision of staff who are conducting the work in

County buildings and facilities. Their reports and personnel are accessible as needed. They maintain good business relation and meet county pest needs in

timely manner.