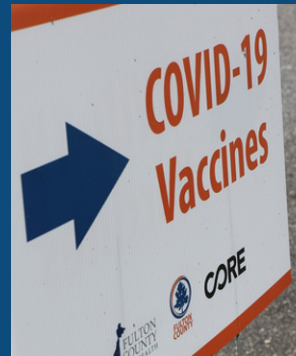


GREAT PLACE GREAT PEOPLE GREAT WORK

2022 Fulton County Health and Human Services PRIORITY AREA REPORT

Creating a healthy community depends on three factors: the adoption of healthy behaviors, the availability and quality of the healthcare services, and the physical environment in which individuals and families live, work, and play. In addition, Fulton County is committed to providing a safe space where our most vulnerable population can receive the care and community support they need. Health & Human services are critical to the vitality of its community. The County is also striving to decrease health disparities and increase health equity.



ON THE HORIZON FOR HEALTH AND HUMAN SERVICES

- Develop a plan and implementation schedule for the **Behavioral Health Crisis Center**
- Continue to provide **testing and vaccination** access for the residents of Fulton County and surveillance of emerging infectious disease outbreaks
- Expand and improve overall **health and human services** in the North and South through new facility infrastructure
- Continue to implement the Community Development Block Grant (CDBG) and other Housing and Urban Development (HUD) programming to enhance the quality of life for the **community** and its citizens
- Explore innovative service delivery models for affordable housing and other **social services**
- Continue development of Integrated Prevention and Care Plan to address **HIV Elimination**
- Complete upgrades and modernization of **Multipurpose and Neighborhood Senior Centers**
- Complete final distribution of \$96M emergency **rental assistance funding**



PRIORITY AREA LIAISON MESSAGES



“Fostering a healthy community is a collaborative effort where the County establishes access to resources which allows residents to engage and thrive across the health spectrum.”

– COMMISSIONER BOB ELLIS, DISTRICT 2

“We will improve our quality of life. We will eliminate food deserts. We will improve access to affordable housing, and we will fight for environmental justice. Also, we will fight for Grady and our community health clinics to make sure we serve the people where they are so, as one great leader said, they can ‘live until they die.’”

– COMMISSIONER KHADIJAH ABDUR-RAHMAN, DISTRICT 6



2021–2025 STRATEGIC OBJECTIVES

- Prevent illness by engaging in healthier behavior
- Prevent health disparities by educating residents and connecting them to available resources
- Help residents realize their educational potential through our community services and library programs
- Support the vulnerable residents in our social services



BEHAVIORAL HEALTH CRISIS CENTER

- **To provide 24/7 access to behavioral health services for:**
 - Adults and Youth experiencing a Mental Health Crisis
 - Adults & Youth who require Detoxification
 - Adults & Youth in need of Core Outpatient services & Wrap Around Services To provide 15 Crisis Stabilization Beds for Youth
 - To provide 15 Crisis Stabilization Beds for Adults
 - To provide 18 Observation chairs for Adults
 - Repurpose and rehabilitation of the County owned Oak Hill facility
 - Invest \$15M in American Rescue Plan Act funds
 - Work with Georgia Department of Behavioral Health and Developmental Disabilities and General Assembly to gain certification and funding support
 - Work with Board of Health to integrate and align existing services

HIGHLIGHTED TOPICS

FULTON COUNTY COVID-19 RESPONSE

- Partnered with Mercedes Benz Stadium to run the largest vaccine site in the United States
- Fulton County achieved the lowest death rate per capita as compared to the rest of the state
- Vaccines administered at Fulton County fixed & mobile sites through July 2022
 - 612,112 PCR tests
 - 175,000 home test kits
 - 535,899 1st/2nd fixed site doses
 - 17,609 boosters
 - 42,702 mobile doses



HEALTH AND HUMAN SERVICE NORTH & SOUTH

- Improved services model, which will be capable of offering access to; health, behavioral health, primary care to include two senior centers
- Replicate similar programming and infrastructure in South Fulton
- Partner with non-profit communities to provide social support
- Address current need for additional space and facilities to meet growing demand for services



COMMUNITY DEVELOPMENT

- Service delivery investment of \$2,251,008 in federal funds
- Enhanced quality of life for low to moderate income communities and citizens impacting more than 98,920 residents throughout College Park, East Point, Fairburn, Hapeville, Union City, and Palmetto
 - Cora Robinson park in Fairburn - installed a new pavilion and added concrete walkways to increase safety and ease access to the park
 - Charles E. Phillips Park in College Park – Installed a splash pad to enhance their play environment and add appeal to the area
 - Brady Recreation Center in College Park – Completed renovations to the recreation center to include, updating the kitchen and appliances and bathroom upgrades
 - Waycrest Community Garden Park Project – Creation of a community garden and outdoor seating area at the Anthem at Riverside Senior Apartments
 - Union City – installed ADA accessible sidewalks on Lower Dixie Lake road
- The total number of Fulton County residents served through the Community Services Program (CSP) January 1, 2021-December 31, 2021 was 70,951
- The Fulton County Board of Commissioners approved \$6.8 million in County General funds to support 157 non-profit agencies through the 2022 Community Services Program (CSP). CSP agencies project to serve 77,575 Fulton County residents in 2022



SOCIAL SERVICES FOR VULNERABLE RESIDENTS

- The Department administers the Home Repair program through two contractors
 - Services are categorized by safety and health and entails structural repairs, accessibility modifications, measures which prevent accidents, fires or intrusion into a dwelling and weatherization
 - Partnership with Community Development enables seniors to receive an assessment conducted by a Building Inspector and review of work at conclusion of repairs
- In June 2022, the Department was awarded \$592,533.00 in ARPA (FY23-24) funding through the Atlanta Regional Commission (ARC)
 - Funding will support transportation and home delivered meals
- The ARC through the Older Americans Act also awarded \$3.16M to Fulton County Senior Services
 - Funding supports home and community services through June 2023 and enables eligible seniors to successfully age in place



HIV ELIMINATION

- In 2022, community is coming together to develop an Integrated Prevention and Care Plan and Coordinated Statement of Need for 2022-2026
- The Plan will be submitted no later than December 9, 2022
- Community engagement sessions will be held monthly
- Strategic Planning Sessions with the Georgia Department of Public Health and the Comprehensive Planning Committee of the Metropolitan Atlanta HIV Health Services Planning Council will occur weekly
- The Fulton County-funded Health Program Manager will represent Fulton County Government's interests in the process
- Successful management of program led to an 8% increase in Ryan White funding and a 20% increase in Ending the HIV Epidemic funding for a total grant budget of \$34.4 million

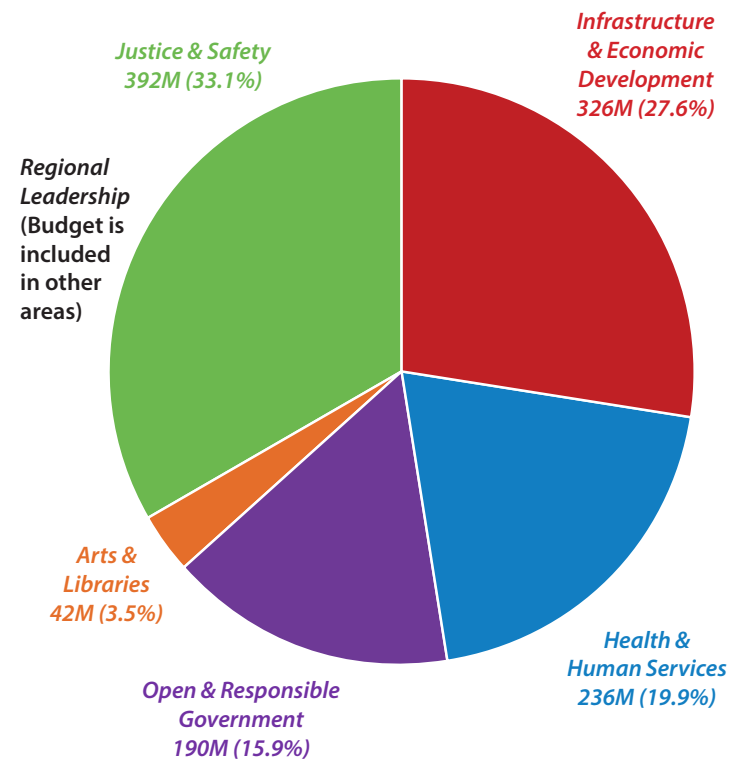


2021 ACHIEVEMENTS

- The Fulton County Department of HIV Elimination awarded \$27.2 million to 23 agencies which served almost 18,000 persons living with HIV. Medical services were provided to 16,473 people, which is 47% of all persons living with HIV in Metropolitan Atlanta who received medical care
- Behavioral Health and Disabilities Department implemented a hybrid model consisting of tele-health or face-to-face to maintain the continuity of care that served over 4,253 clients across 15 programs, resulting in over 28,301 client contacts
- 38% of our Permanent Supportive Housing clients obtained employment
- Applied for and received a federal grant for \$3.9 million titled Advancing Health Literacy to conduct behavioral health & COVID-19 outreach to under-served and under-represented communities
- Senior Services department safely reopened senior centers in July 2021 after being temporarily closed for 16 months due to the pandemic
- Engaged municipalities for operational expansion to mitigate the impact of COVID-19 by providing food to seniors, Personal Protective Equipment (PPE) and technology to schools, PPE for first responders, vaccination sites, and sanitizing stations in open parks to protect children and families from the pandemic
- Procured, managed, and allocated over \$14 million dollars in PPE for municipalities and County government essential operations
- Provided the command, operations, logistics and planning activities necessary to operate over 11 geographically dispersed COVID-19 vaccine points of dispensing locations which have administered over 554,000 vaccines



2022 BUDGETS FOR PRIORITY AREA AND DEPARTMENT



AREA INVESTMENT TREND (\$)



| DEPARTMENT | AMOUNT |
|---|--------------|
| Community Development | \$9,231,334 |
| Senior Services | \$22,287,932 |
| HIV Elimination | \$147,002 |
| Public Works | \$70,964,219 |
| Family & Children Services | \$1,684,840 |
| Grady Hospital | \$63,850,095 |
| Health & Wellness | \$11,613,441 |
| Mental Health, Development Disabilities, & Addictive Disabilities | \$17,050,336 |
| Non-Agency | \$39,511,811 |

*Please note that 2018-2020 figures represent the investments based on the former priority area "All People are Healthy"

For more information on the departments/programs, go to <https://performance.fultoncountygga.gov> then click "Infrastructure and Economic Development" then click "Strategic Performance Dashboard"

Health & Human Services Priority Area Report Strategic Plan for 2021-2025

August 3, 2022



Priority Area Liaisons



“Fostering a healthy community is a collaborative effort where the County establishes access to resources which allows residents to engage and thrive across the health spectrum.”



We will improve our quality of life. We will eliminate food deserts. We will improve access to affordable housing, and we will fight for environmental justice. Also, we will fight for Grady and our community health clinics to make sure we serve the people where they are so, as one great leader said, they can ‘live until they die.’”

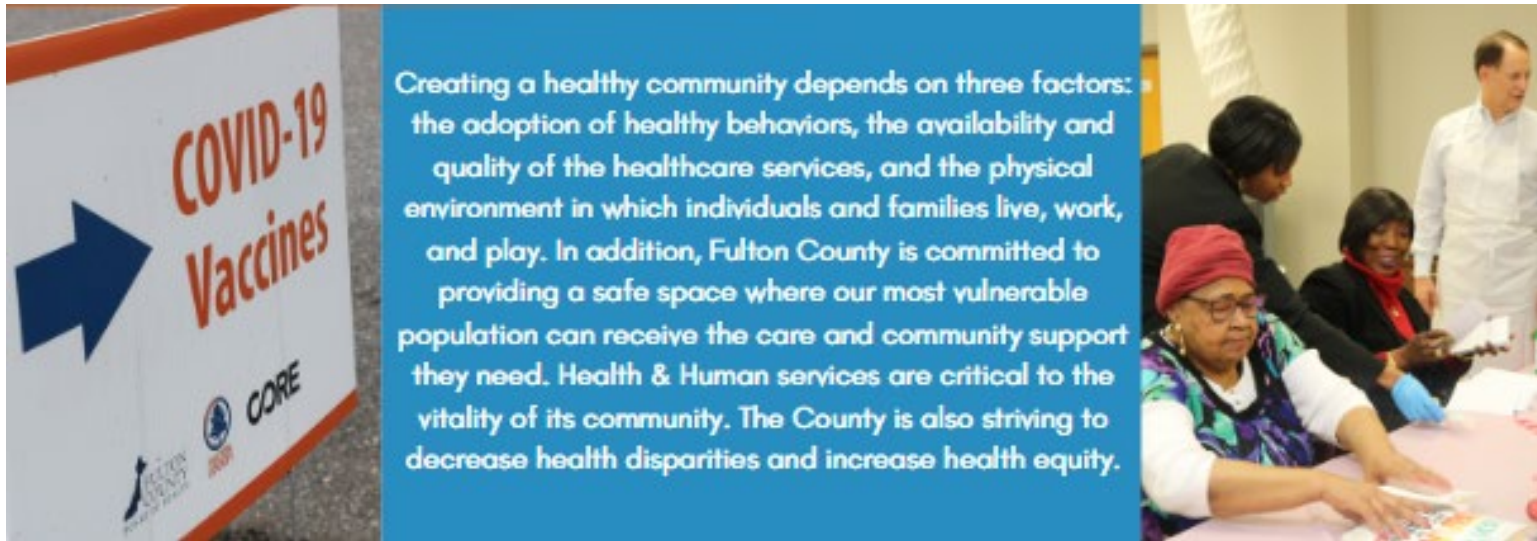


2021 Health & Human Services Achievements

- ✓ The Fulton County Department of HIV Elimination awarded \$27.2 million to 23 agencies which served almost 18,000 persons living with HIV. Medical services were provided to 16,473 people, which is 47% of all persons living with HIV in Metropolitan Atlanta who received medical care
- ✓ Behavioral Health and Disabilities Department implemented a hybrid model consisting of tele-health or face-to-face to maintain the continuity of care that served over 4,253 clients across 15 programs, resulting in over 28,301 client contacts
- ✓ 38% of our Permanent Supportive Housing clients obtained employment
- ✓ Applied for and received a federal grant for \$3.9 million titled Advancing Health Literacy to conduct behavioral health & COVID-19 outreach to under-served and under-represented communities
- ✓ Senior Services department safely reopened senior centers in July 2021 after being temporarily closed for 16 months due to the pandemic
- ✓ Engaged municipalities for operational expansion to mitigate the impact of COVID-19 by providing food to seniors, Personal Protective Equipment (PPE) and technology to schools, PPE for first responders, vaccination sites, and sanitizing stations in open parks to protect children and families from the pandemic
- ✓ Procured, managed, and allocated over \$14 million dollars in PPE for municipalities and County government essential operations
- ✓ Provided the command, operations, logistics and planning activities necessary to operate over 11 geographically dispersed COVID-19 vaccine points of dispensing locations which have administered over 554,000 vaccines



Fulton County Health & Human Services Vision



Creating a healthy community depends on three factors: the adoption of healthy behaviors, the availability and quality of the healthcare services, and the physical environment in which individuals and families live, work, and play. In addition, Fulton County is committed to providing a safe space where our most vulnerable population can receive the care and community support they need. Health & Human services are critical to the vitality of its community. The County is also striving to decrease health disparities and increase health equity.

2021-2025 Strategic Objectives

- Prevent illness by engaging in healthier behavior
- Prevent health disparities by educating residents and connecting them to available resources
- Help residents realize their educational potential through our community services and library programs
- Support the vulnerable residents in our social services



On the Horizon for Health & Human Services

- Develop a plan and implementation schedule for the **Behavioral Health Crisis Center**
- Continue to provide **testing** and **vaccination** access for the residents of Fulton County and surveillance of emerging infectious disease outbreaks
- Expand and improve overall **health and human services** in the North and South through new facility infrastructure
- Continue to implement the Community Development Block Grant (CDBG) and other Housing and Urban Development (HUD) programming to enhance the quality of life for the **community** and its citizens
- Explore innovative service delivery models for affordable housing and other **social services**
- Continue development of Integrated Prevention and Care Plan to address **HIV Elimination**
- Complete upgrades and modernization of **Multipurpose** and **Neighborhood Senior Centers**
- Complete final distribution of \$96M emergency **rental assistance funding**



Behavioral Health Crisis Center



- To provide 24/7 access to behavioral health services for:
 - Adults and Youth experiencing a Mental Health Crisis
 - Adults & Youth who require Detoxification
 - Adults & Youth in need of Core Outpatient services & Wrap Around Services To provide 15 Crisis Stabilization Beds for Youth
 - To provide 15 Crisis Stabilization Beds for Adults
 - To provide 18 Observation chairs for Adults
- Repurpose and rehabilitation of the County owned Oak Hill facility
- Invest \$15M in American Rescue Plan Act funds
- Work with Georgia Department of Behavioral Health and Developmental Disabilities and General Assembly to gain certification and funding support
- Work with Board of Health to integrate and align existing services



Fulton County Covid-19 Response

- Partnered with Mercedes Benz Stadium to run the largest vaccine site in the United States
- Fulton County achieved the lowest death rate per capita as compared to the rest of the state
- Vaccines administered at Fulton County fixed & mobile sites through July 2022
 - 612,112 PCR tests
 - 175,000 home test kits
 - 535,899 1st/2nd fixed site doses
 - 17,609 boosters
 - 42,702 mobile doses



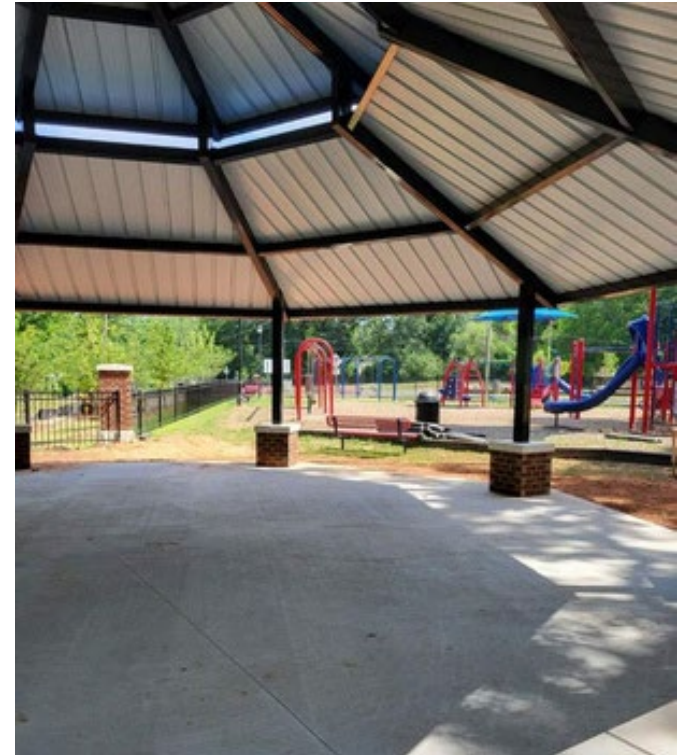
Health & Human Services North & South

- Improved services model, which will be capable of offering access to; health, behavioral health, primary care to include two senior centers
- Replicate similar programming and infrastructure in South Fulton
- Partner with non-profit communities to provide social support
- Address current need for additional space and facilities to meet growing demand for services



Community Development

- Service delivery investment of \$2,251,008 in federal funds
- Enhanced quality of life for low to moderate income communities and citizens impacting more than 98,920 residents throughout College Park, East Point, Fairburn, Hapeville, Union City, and Palmetto
 - Cora Robinson park in Fairburn - installed a new pavilion and added concrete walkways to increase safety and ease access to the park
 - Charles E. Phillips Park in College Park – Installed a splash pad to enhance their play environment and add appeal to the area
 - Brady Recreation Center in College Park – Completed renovations to the recreation center to include, updating the kitchen and appliances and bathroom upgrades
 - Waycrest Community Garden Park Project – Creation of a community garden and outdoor seating area at the Anthem at Riverside Senior Apartments
 - Union City – installed ADA accessible sidewalks on Lower Dixie Lake road
 - The total number of Fulton County residents served through the Community Services Program (CSP) January 1, 2021-December 31, 2021 was 70,951
 - The Fulton County Board of Commissioners approved \$6.8 million in County General funds to support 157 non-profit agencies
 - through the 2022 Community Services Program (CSP). CSP agencies project to serve 77,575 Fulton County residents in 2022



Social Services for Vulnerable Residents

- The Department administers the Home Repair program through two contractors
 - Services are categorized by safety and health and entails structural repairs, accessibility modifications, measures which prevent accidents, fires or intrusion into a dwelling and weatherization
 - Partnership with Community Development enables seniors to receive an assessment conducted by a Building Inspector and review of work at conclusion of repairs
- In June 2022, the Department was awarded \$592,533.00 in ARPA (FY23-24) funding through the Atlanta Regional Commission (ARC)
 - Funding will support transportation and home delivered meals
- The ARC through the Older Americans Act also awarded \$3.16M to Fulton County Senior Services
 - Funding supports home and community services through June 2023 and enables eligible seniors to successfully age in place

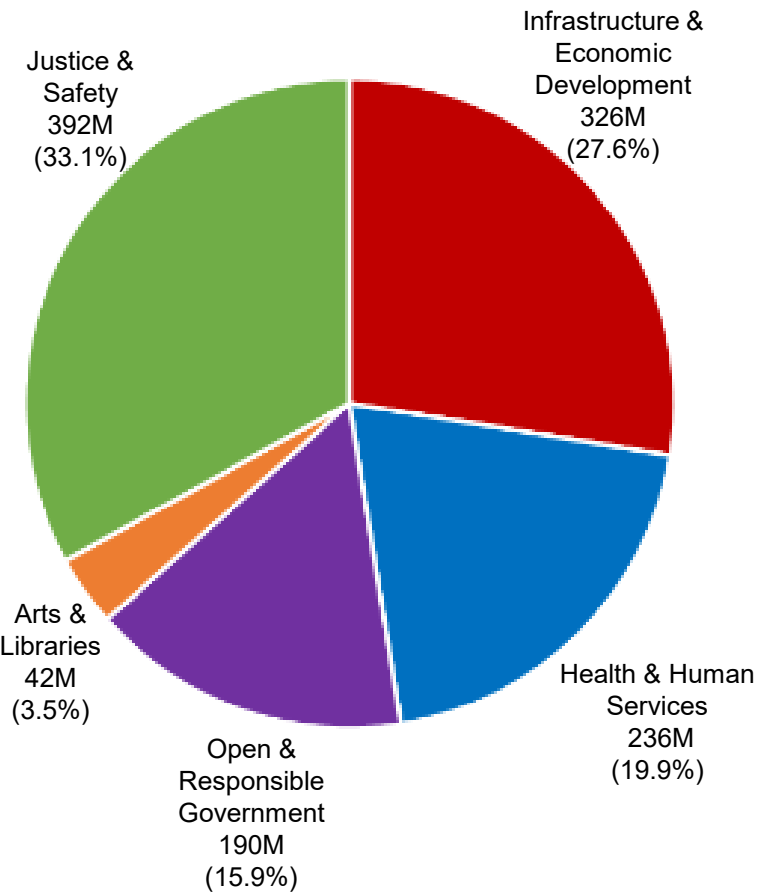


HIV Elimination

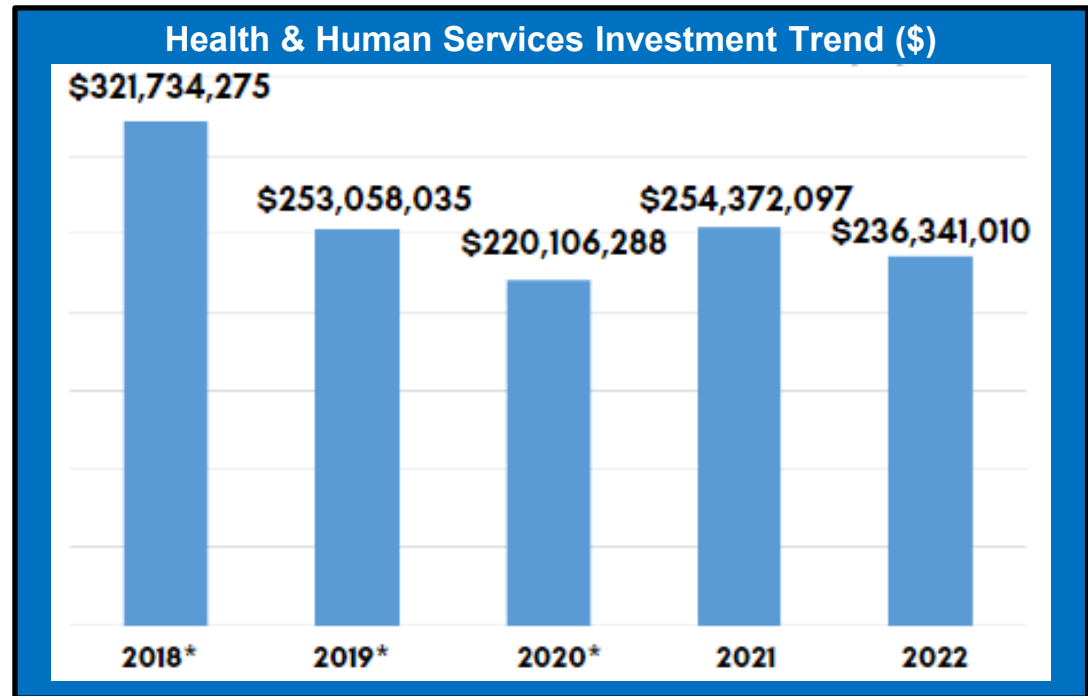
- In 2022, community is coming together to develop an Integrated Prevention and Care Plan and Coordinated Statement of Need for 2022-2026
- The Plan will be submitted no later than December 9, 2022
- Community engagement sessions will be held monthly
- Strategic Planning Sessions with the Georgia Department of Public Health and the Comprehensive Planning Committee of the Metropolitan Atlanta HIV Health Services Planning Council will occur weekly
- The Fulton County-funded Health Program Manager will represent Fulton County Government's interests in the process
- Successful management of program led to an 8% increase in Ryan White funding and a 20% increase in Ending the HIV Epidemic funding for a total grant budget of \$34.4 million



2022 Budgets & Investment Trend



*Regional Leadership (Budget is included in other areas.)



*Please note that 2018-2020 figures represent the investments based on the former priority area "All People have Economic Opportunities"



Health & Human Priority Area Report

Click here to view online report:

Priority Area Report Link

<https://docs.google.com/viewerng/viewer?url=https://data.fultoncountygga.gov/api/views/xttd4-ug62/files/b8b3fe50-de58-45c0-a0dd-9690fa2511c>



ON THE HORIZON FOR HEALTH AND HUMAN SERVICES

- Develop a plan and implementation schedule for the **Behavioral Health Crisis Center**
- Continue to provide **testing and vaccination** access for the residents of Fulton County and surveillance of emerging infectious disease outbreaks
- Expand and improve overall **health and human services** in the North and South through new facility infrastructure
- Continue to implement the Community Development Block Grant (CDBG) and other Housing and Urban Development (HUD) programming to enhance the quality of life for the **community** and its citizens
- Explore innovative service delivery models for affordable housing and other **social services**
- Continue development of Integrated Prevention and Care Plan to address **HIV Elimination**
- Complete upgrades and modernization of **Multipurpose and Neighborhood Senior Centers**
- Complete final distribution of \$96M emergency **rental assistance funding**





QUESTIONS