## Performance Evaluation Details

ID E1

ProjectVoluntary Worksite BenefitsProject Number21RFP071321C-MH

**Supplier** Aflac

Supplier Project Contact Amy OShields (preferred language: English)

Performance ProgramProfessional ServicesEvaluation Period01/01/2022 to 06/30/2022

Effective Date08/22/2022Evaluation TypeFormalInterview Date08/18/2022Expectations Meeting DateNot SpecifiedStatusCompleted

 Publication Date
 08/22/2022 10:04 PM EDT

 Completion Date
 08/22/2022 10:04 PM EDT

Evaluation Score 88

## **Related Documents**

There are no documents associated with this Performance Evaluation

## **OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

**Evaluation Score Range** Outstanding = 90-100% Excellent = 80-89% Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

**PROJECT MANAGEMENT** 17/20

Rating

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Comments Not Specified

**SCHEDULE** 17/20

Rating

<b>Excellent:</b> Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of

project schedule.

Comments Not Specified

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES** 17/20

Rating

<b>Excellent:</b> Deliverables exceed requirements in some areas and

remainder of items delivered are high quality.

Comments Not Specified

**COMMUNICATIONS AND CO-OPERATION** 20/20

Rating

<br/><b>Outstanding:</b> Co-operative and proactive response to User Department

concerns at all times. Innovative communication approaches with the User Department's team.

Comments Not Specified

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS** 17/20

Rating

<br/><b>Excellent:</b> Proactive approach to oversight of Contract compliance.

Compliance issues are resolved in a timely manner to the User Department's

satisfaction and exceeds expectations in some areas. Not Specified

Comments

**GENERAL COMMENTS** 

Comments Not Specified