

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Employee Healthcare Benefit Plan
<b>Project Number</b>	19RFP060519C-MH
<b>Supplier</b>	Kaiser Permanente
<b>Supplier Project Contact</b>	Lorrie Harrison-Amis (preferred language: English)
<b>Performance Program</b>	Professional Services
<b>Evaluation Period</b>	01/01/2022 to 06/30/2022
<b>Effective Date</b>	08/05/2022
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	08/02/2022
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Completed
<b>Publication Date</b>	08/05/2022 04:23 PM EDT
<b>Completion Date</b>	08/05/2022 04:23 PM EDT
<b>Evaluation Score</b>	88

### Related Documents

There are no documents associated with this Performance Evaluation

## OVERALL RATING GUIDE - PROFESSIONAL SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### PROJECT MANAGEMENT

17/20

Rating

<b>Excellent:</b> Project Management that exceeds in some areas. Understanding of project objectives, risks and Contract requirements was above average and required little direction from the User Department.

Comments

*Not Specified*

### SCHEDULE

17/20

Rating

<b>Excellent:</b> Delivered ahead of original completion date with some effort by Consultant to meet or exceed project milestone dates, or on original schedule with increased scope. At times, proactive approach to monitoring and forecasting of project schedule.

Comments

*Not Specified*

### QUALITY OF DESIGN, REPORTS AND DELIVERABLES

17/20

Rating

<b>Excellent:</b> Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

Comments

*Not Specified*

### COMMUNICATIONS AND CO-OPERATION

20/20

Rating

<b>Outstanding:</b> Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

Comments

*Not Specified*

### OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS

17/20

Rating

<b>Excellent:</b> Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

Comments

*Not Specified*

### GENERAL COMMENTS

Comments

*Not Specified*