

## Performance Evaluation Details

<b>ID</b>	E1
<b>Project</b>	Ductile Iron Pipe, Restraining Gaskets and Tapping Saddles
<b>Project Number</b>	20ITBC125292A-FB
<b>Supplier</b>	Ferguson Waterworks
<b>Supplier Project Contact</b>	Bob Mcwhorter (preferred language: English)
<b>Performance Program</b>	Goods and Commodity Services
<b>Evaluation Period</b>	06/01/2022 to 11/30/2022
<b>Evaluation Type</b>	Formal
<b>Interview Date</b>	Not Specified
<b>Expectations Meeting Date</b>	Not Specified
<b>Status</b>	Draft
<b>Evaluation Score</b>	85

### Related Documents

There are no documents associated with this Performance Evaluation



Michael Rhoads

## OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES

Evaluation Score Range

Outstanding = 90-100%

Excellent = 80-89%

Satisfactory = 70-79%

Needs Improvement = 50-69%

Unsatisfactory = -50%

### QUALITY OF PRODUCT OR SERVICE

17/20

Rating

<b>Excellent:</b> There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

Comments

Ferguson Waterworks was awarded a twelve month contract to provide the Public Works Department with Ductile Iron Pipe Restraining Gaskets and Tapping Saddles. The quality of the Ductile Iron Pipe Restraining Gaskets and Tapping Saddles provided by Ferguson Waterworks complies with all applicable standards and guidelines.

### TIMELINESS OF PERFORMANCE

17/20

Rating

<b>Excellent:</b> There are no delays and the contractor has exceeded the agreed upon time schedule.

Comments

The response time provided by Ferguson Waterworks in regards to supplying and providing Ductile Iron Pipe Restraining Gaskets and Tapping Saddles have been good, there were no problems or discrepancies to report.

### BUSINESS RELATIONS

17/20

Rating

<b>Excellent:</b> Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

Comments

Ferguson Waterworks conducts business with Fulton County in a professional manner. Ferguson Waterworks responds to the needs of Fulton County promptly and are very responsive.

### CUSTOMER SATISFACTION

17/20

Rating

<b>Excellent:</b> Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

Comments

Ferguson Waterworks meets all of the Public Works expectations and product specifications. This vendor has good invoicing procedures.

### COST CONTROL

17/20

Rating

<b>Excellent:</b> Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

Comments

*Not Specified*

### GENERAL COMMENTS

Comments

As of this reporting period the scope of services rendered by Ferguson Waterworks have met the requirements of Fulton County. No issues to report at this time.