

## Performance Evaluation Details

|                                  |                                                        |
|----------------------------------|--------------------------------------------------------|
| <b>ID</b>                        | E2                                                     |
| <b>Project</b>                   | Solid Waste Disposal and Recycling Services Countywide |
| <b>Project Number</b>            | 22ITB132332C-GS                                        |
| <b>Supplier</b>                  | Latham Home Sanitation Company Inc                     |
| <b>Supplier Project Contact</b>  | Ric F Jarvis (preferred language: English)             |
| <b>Performance Program</b>       | Professional Services                                  |
| <b>Evaluation Period</b>         | 04/01/2023 to 06/30/2023                               |
| <b>Effective Date</b>            | 07/10/2023                                             |
| <b>Evaluation Type</b>           | Formal                                                 |
| <b>Interview Date</b>            | Not Specified                                          |
| <b>Expectations Meeting Date</b> | Not Specified                                          |
| <b>Status</b>                    | Completed                                              |
| <b>Publication Date</b>          | 07/10/2023 11:25 AM EDT                                |
| <b>Completion Date</b>           | 07/10/2023 11:25 AM EDT                                |
| <b>Evaluation Score</b>          | 94                                                     |

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - PROFESSIONAL SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**PROJECT MANAGEMENT**

**20/20**

Rating <b>Outstanding:</b> Project Management practices that exceed in the areas of scope, schedule, budget, quality of work and risk/issue management. Complete understanding of project objectives, risks and Contract requirements.

**Comments** Rick is very capable and is excellent at managing the county solid waste collection services for the libraries and other facilities

**SCHEDULE**

**20/20**

Rating <b>Outstanding:</b> Delivered ahead of original completion date with significant effort by Consultant to exceed project milestone dates or ahead of schedule with increased scope. Proactive approach to monitoring and forecasting of project schedule.

**Comments** The solid waste collection schedule is always maintained. If there is an issue, the vendor is able to immediately address the deficiency.

**QUALITY OF DESIGN, REPORTS AND DELIVERABLES**

**17/20**

Rating <b>Excellent:</b> Deliverables exceed requirements in some areas and remainder of items delivered are high quality.

**Comments** Reporting is very limited; however the vendor is able to provide any necessary details about the services.

**COMMUNICATIONS AND CO-OPERATION**

**20/20**

Rating <b>Outstanding:</b> Co-operative and proactive response to User Department concerns at all times. Innovative communication approaches with the User Department's team.

**Comments** The vendor is always accessible by email for phone even on weekend and after hours

**OVERSIGHT OF CONTRACTOR COMPLIANCE WITH CONTRACT DOCUMENTS**

**17/20**

Rating <b>Excellent:</b> Proactive approach to oversight of Contract compliance. Compliance issues are resolved in a timely manner to the User Department's satisfaction and exceeds expectations in some areas.

**Comments** Contractor compliance is outstanding.

**GENERAL COMMENTS**

**Comments** This is a very reliable and capable vendor.