

## Performance Evaluation Details

|                                  |   |
|----------------------------------|---|
| <b>ID</b>                        | E1  |
| <b>Project</b>                   | AEDs & Accessories Countywide-Public Safety |
| <b>Project Number</b>            | Omnia Partners -159498                      |
| <b>Supplier</b>                  | Mallory Safety and Supply, LLC              |
| <b>Supplier Project Contact</b>  | Darcey Gerber (preferred language: English) |
| <b>Performance Program</b>       | Goods and Commodity Services                |
| <b>Evaluation Period</b>         | 03/01/2024 to 04/30/2024                    |
| <b>Effective Date</b>            | 11/27/2024                                  |
| <b>Evaluation Type</b>           | Formal                                      |
| <b>Interview Date</b>            | 03/01/2024                                  |
| <b>Expectations Meeting Date</b> | 03/01/2024                                  |
| <b>Status</b>                    | Completed                                   |
| <b>Publication Date</b>          | 11/27/2024 11:59 AM EST                     |
| <b>Completion Date</b>           | 11/27/2024 11:59 AM EST                     |
| <b>Evaluation Score</b>          | 85  |

### Related Documents

There are no documents associated with this Performance Evaluation

**OVERALL RATING GUIDE - GOODS AND COMMODITY SERVICES**

Evaluation Score Range  
Outstanding = 90-100%  
Excellent = 80-89%  
Satisfactory = 70-79%  
Needs Improvement = 50-69%  
Unsatisfactory = -50%

**QUALITY OF PRODUCT OR SERVICE**

**17/20**

Rating  
**Excellent:** There are no, or very minimal, quality problems, and the Contractor has met the contract requirements.

**Comments**  
The quantity and specific brand of the products were significant for the County's AED Program and life safety needs. The contractor met the contract's product quality expectations.

**TIMELINESS OF PERFORMANCE**

**17/20**

Rating  
**Excellent:** There are no delays and the contractor has exceeded the agreed upon time schedule.

**Comments**  
The contractor met all expected contract requirements and delivered the product within the specified time restraints of the contract.

**BUSINESS RELATIONS**

**17/20**

Rating  
**Excellent:** Response to inquiries and/or technical, service, administrative issues exceeds Government expectation.

**Comments**  
The contractor met the contract's business relations expectations.

**CUSTOMER SATISFACTION**

**17/20**

Rating  
**Excellent:** Contractor representative communicates routinely with the User Department, professional and responsive to User Department's request for information.

**Comments**  
The contractor provided excellent customer service and met the contract's customer service expectations.

**COST CONTROL**

**17/20**

Rating  
**Excellent:** Compliance with contract pricing, minor cost discrepancies identified by User Department that require explanation, quickly resolved cost/price issues; compliance with invoice submission, corrections resolved quickly.

**Comments**  
The contractor invoiced per the contract's expectations with no cost discrepancies.

**GENERAL COMMENTS**

**Comments**  
The contractor performed excellently throughout this transaction; and met the contract's key component expectations.