

Fulton County Board of Commissioners Meeting with Mayors of Fulton June 4, 2021

OVERVIEW

- ☐ Covid 19 Update
 - Vaccination Response
- ☐ Emergency Rental Assistance
- ☐ TSPLOST Update
- ☐ Updated Mayors ARA Distribution



COVID-19 Update

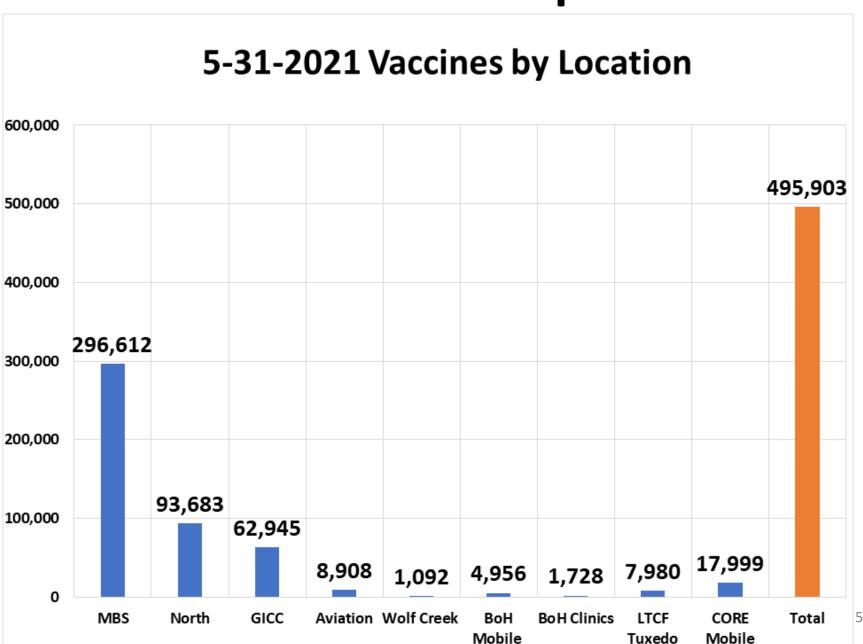
Fulton County Mayors Meeting June 4, 2021



VACCINATION RESPONSE

- Tuesday, our fixed & mobile vaccination sites reached the 497K vaccines administered milestone
- Fulton county mobile vaccination units have administered over 31K doses of vaccines
- Eleven mobile units will be at 42 unique locations this week
- The GICC fixed vaccination center will remain open until June 26th.
- After the closure of the GICC vaccinations will be available at 6 Board of Health Clinics, 4700 NP and the South Annex.

Vaccination Response

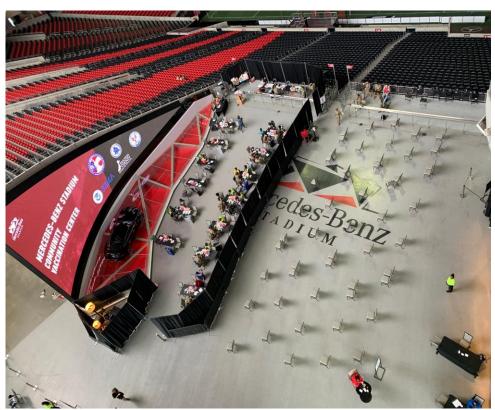


Vaccination Response (CVC)

■ Mercedes-Benz Stadium Community Vaccination Center has

administered 296,627 vaccines

- Mercedes-Benz CVC will be closing on June 7th
- Will be open everyday through Monday evening
- Vaccination Super Sunday -June 6
- 32,684 walk-ups have been accommodated at the Mercedes-Benz Community Vaccination Center
- MBS CVC has vaccinated 1,700 young adults (12-15 y/o)

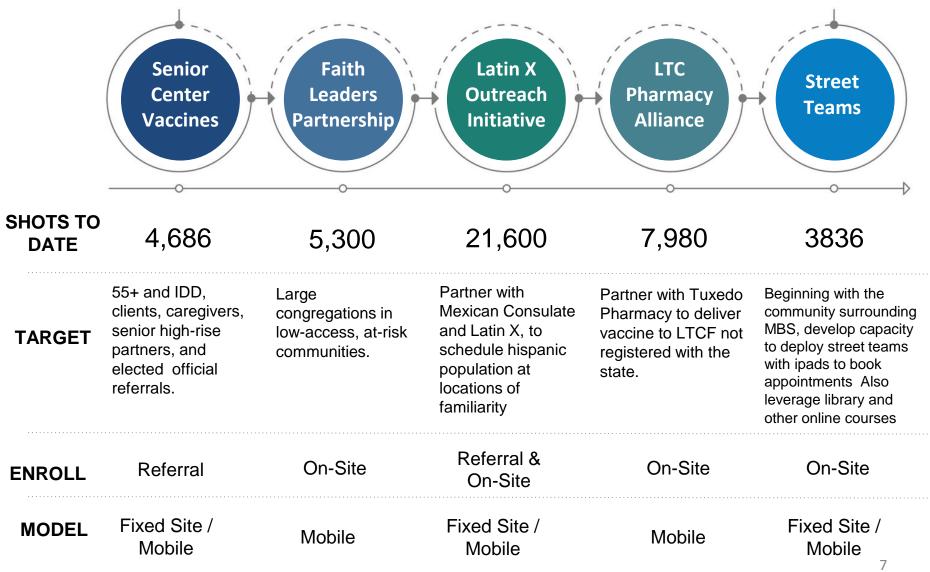


Final Dates & Hours of Operation at MBS CVC:

- 6/1, 9:30 am 6:30 pm
- 6/2, 9:30 am 9:00 pm
- 6/3, 9:30 am 6:30 pm
- 6/4, 9:30 am 6:30 pm
- 6/5, 9:30 am 6:30 pm
- 6/6, 9:30 am 6:30 pm
- 6/7, 9:30 am 5:00 pm

Health Equity Response

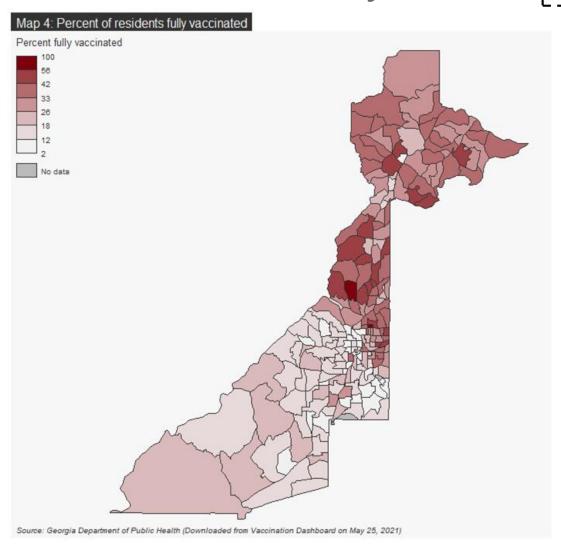
Health Equity Strategy



Health Equity Response

Outreach For Vaccine Information

fultoncountyga.gov/covidvaccine



TARGETS:

- All Fulton County residents who are unvaccinated
- Emphasis on demographics & census tracts with lower vaccine uptake.
 - African American
 - □ Latinx
 - Youth / Young Adults

Map 4 shows the percentage of residents fully vaccinated as of mid-May by census tract.







Phase I Radio announcer spots will continue with updated messaging



JENN HOBBY





Additional
Phase II Campaign
Elements

- Additional Radio
 Talent
- Billboards / Bus Shelters
- Texts in Target Zip Codes

















LANCE HOUSTON



Other Outreach

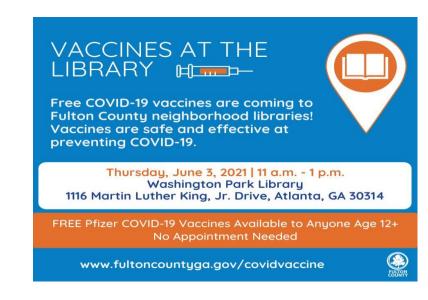
Alive & In Color

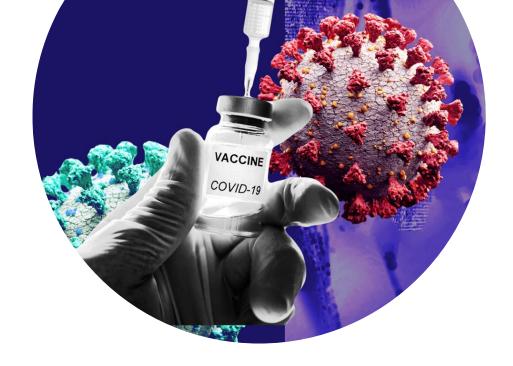
- Youth Town Hall June 17
- Small Business Town Hall TBA

Vaccine Events / Block Parties

- Vax Up For Faith Last Sunday at Mercedes-Benz Stadium
- Vaccines for Fathers June 5
- Additional dates TBD

Vaccines in the Libraries





Questions?





TSPLOST UPDATE

Fulton County Mayors Meeting June 4, 2021



TSPLOST UPDATE

- ■TSPLOST 1 (2017-2022) Collection Update:
 - April 2021 \$9,425,226 (2nd highest month outside of December)
 - Total Collection estimate = \$507.6 million (89.2%)
- ■Need a city TSPLOST2 (2022-2027) Project Lists by June 15th
 - Used to finalize the IGA
 - Fulton County will map all projects as part of the educational process

Emergency Rental Assistance

Fulton County Mayors Meeting June 4, 2021



Improvement Plan

Work Streams

- Case Intake: The Program accepts applications for assistance from the public. These Program participants must be Tenants of rental properties within Fulton County (but outside of Atlanta) and they request a combination of rental and/or utility relief assistance.
- Case Review: The Fulton County Case Review Team manually reviews each case that has been submitted within the official public application submission period for Program eligibility requirements, required supporting documentation, requested relief assistance, and Landlord and/or Utility Company information. Since nearly all cases have some level of deficiency related to application responses or supporting documentation, extensive applicant outreach is required for each case.
- **Vendor Setup**: The Fulton County Purchasing Department reviews Landlord and Utility Company information (e.g. name, address, SSN / TIN from the W-9 and account numbers from monthly statements) for each eligible case that has been approved for payment in order to set up each entity as a payable vendor within the Fulton County system. Note: Potential opportunities to streamline the vendor review process are mentioned on subsequent slides.
- Payment Processing: The ERAP Payment Processing Team runs a Custom Draw Report out of the
 Neighborly Case Management Portal twice per week that contains all "Draw Requests" for approved relief
 assistance payments. Once the Custom Draw Report has been reviewed and approved, checks are cut to
 Landlords and/or Utility Companies based on the information from the report.

Improvement Plan

Inherent Challenges

- Manual review by Case Review Team members of cases submitted to the Program is necessary.
- The potential to automate final case adjudications is extremely limited.
- Initial quality of submitted cases (i.e. eligible cases not requiring extensive manual outreach to Program participants for final adjudication) is poor.
- Initial completeness of submitted cases (i.e. cases containing all supporting documentation required by Program guidelines) is poor.

Improvement Plan

Improvement Steps - Completed

- Fulton County has engaged P&N to provide assistance with the case review process. P&N has provided supplemental case review resources, access to Program data analytics, and many observations and suggestions for potential improvements to the adjudication process.
- Fulton County has coordinated with Georgia Power to gain access to their webbased Energy Assistance Portal to be able to review real-time account information, limiting the need to request additional supporting documentation from Program participants.
- Continued improvement of Fulton County's Neighborly Case Management Portal
 - Refinement of the case review workflow, case statuses, user roles, and review checklists
 - Leveraging Neighborly's API interface to facilitate automation of real-time data analytics and team production metrics

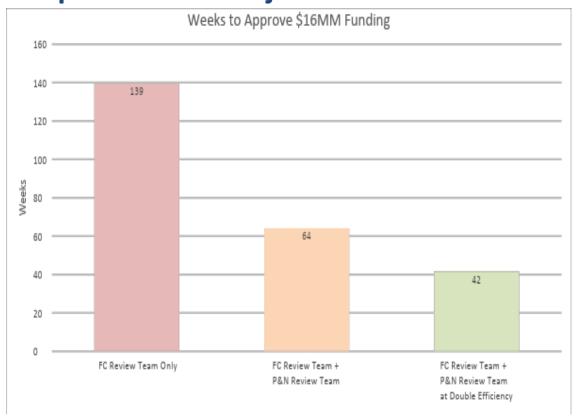
Improvement Plan

Improvement Steps - Proposed

- Increased Case Review Team resource levels necessary to support the desired accelerated adjudication of submitted cases.
- Revise Case Review Team structure, particularly the ratio of Approver resources
 to Reviewer resources, should be optimized to maximize production throughput.
- **Identify additional high-potential external interfaces** (e.g. the Georgia Power *Energy Assistance Portal*) to streamline the review process or limit the need to request additional information, for example:
 - Equifax Work Number Proxy
 - IRS TIN Matching
- Continue to improve Analytics, for example:
 - Identification of targeted case populations that have the potential for expedited review procedures
 - Limited automation of systematic determinations (e.g. case Denials for ineligibility)
- Adopt secure online team collaboration space and centralized policy environment that will be accessible to all Program team members (P&N and Fulton County)

Improvement Plan

Improvement Projections - As Is State

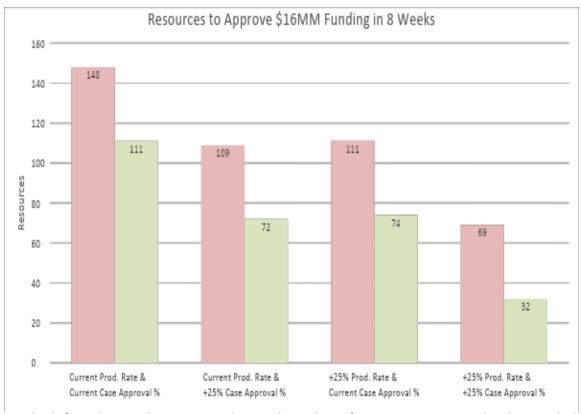


Note: The red FC Review Team Only figure on the left does not represent the current state of the FCG ERAP project subsequent to the

partnership with P&N, but is provided to represent the effect the P&N partnership has had on the baseline As-Is Projections.

Improvement Plan

Improvement Projections - To Be State



Note: The red bars to the left in the graph represent the total number of resources projected to be needed to approve the number of cases required to exhaust the available funding in 8 weeks. The green bars to the right represent the additional resources projected to be needed when factoring in the current combined FC and P&N Review Teams.

Emergency Rental Assistance

ERAP-1

Funded - Consolidated Appropriations Act

Received - Mid/January 2021

in Millions \$	Allocation	Received by FC	YTD Expense
Regular	18	18	2.3

ERAP -2

Funded - American Rescue Plan Act

Received - Mid/May 2021

in Millions \$	Allocation	Received by FC	YTD Expense
A - Regular	14.2	5.7	0
B - High Need	10.7	4.3	0
Total	24.9	10	0



Updated Mayors ARA Distribution

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Countywide Fiscal Recovery Funds Allocation Estimated at \$ 482 million

Unit of Government	Allocation		Ori	ginal Estimate	Difference
Fulton County	\$ 206,657,290		\$	206,344,029	\$ 313,261
Alpharetta city	6,644,511			21,180,000	(14,535,489) B
Atlanta	170,928,821			178,390,000	(7,461,179)
Johns Creek city	7,076,181			26,650,000	(19,573,819) B
Roswell	11,374,757			12,560,000	(1,185,243)
Sandy Springs City	13,868,305			16,280,000	(2,411,695)
South Fulton	11,352,517			31,240,000	(19,887,483) B
Chattahoochee Hills city	1,239,062	Α		1,050,000	189,062
College Park city	5,660,921	Α		4,780,000	880,921
East Point city	13,023,592	Α		10,990,000	2,033,592
Fairburn city	6,261,781	Α		5,280,000	981,781
Hapeville city	2,440,033	Α		2,060,000	380,033
Milton city	14,783,224	Α		12,470,000	2,313,224
Mountain Park city	212,112	Α		180,000	32,112
Palmetto city	1,811,540	Α		1,530,000	281,540
Union city	8,364,601	Α		7,060,000	1,304,601
Total Allocation	\$ 481,699,248		\$	538,044,029	\$ (56,344,781)

A - Represents a municipality within the Non-Entitlement Unit classification by the US. Treasury Amount was estimated based on formula provided by the US Treasury. Amount subject to change.

B- Municipality was originally determined to be part of the Non-Entitlement Unit classification, but was included by the US Treasury as part of the metro-city allocations





QUESTIONS