



**DEPARTMENT OF PURCHASING &
CONTRACT COMPLIANCE**

CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
1/1/2021	6/30/2021	1/1/2021	12/31/2021
Purchaser Order Number		Purchase Order Date	
DO#040121-523		4/1/2021	
Department			
Department of Real Estate and Asset Management			
Bid Number		Service Commodity	
19ITBC118616C-BKJ		Plumbing Supplies	
Contractor			

EQUIPARTS

Performance Rating

0 = Unsatisfactory	Archives contract requirements less than 50% of the time not responsive, effective and/or efficient; unacceptable delay; incompetence; high degree of customer dissatisfaction.
1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
2 = Satisfactory	Archives contract requirements 80% of the time. Generally responsive, effective and/or efficient; delays are excusable and/or results in minor programs adjustments; employees are capable and satisfactorily providing service without intervention; customers indicate satisfaction.
3 = Good	Archives contract requirements 90% of the time. Usually responsive; effective and/or efficient; delays have not impact on programs/mission; key employees are highly competent and seldom require guidance; customers are highly satisfied
4 = Excellent	Archives contract requirements 100% of the time. Immediately responsive; highly efficient and/or effective; no delays; key employees are experts and require minimal directions; customers expectations are exceeded.

1. Quality of Goods/Services		(Specification Compliance – Technical Excellence – Reports/Administration – Personnel Qualification)
<input type="radio"/> 0	All material and supplies received meets specifications provided to the vendor.	
<input type="radio"/> 1		
<input type="radio"/> 2		
<input type="radio"/> 3		
<input checked="" type="radio"/> 4		
2. Timeliness of Performance		(Were Milestones Met Per Contract – Response Time (per agreement, if applicable) – Responsiveness to Directions/ Change – On Time Completion Per Contract)
<input type="radio"/> 0	All deliveries are made per contract agreement.	
<input type="radio"/> 1		
<input type="radio"/> 2		
<input type="radio"/> 3		
<input checked="" type="radio"/> 4		

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	This vendor has been very responsive to all requirements made by Warehouse & Logistics.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
	0	All material and supplies provided meets specifications as well as end user expectations.
	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	This vendor's personnel provides excellent customer service and has extensive knowledge of plumbing repair parts and material
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

Overall Performance Rating	4.00	Date	8/19/2021
Would you select/recommend this vendor again?		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph N. Davis		
Department Head Signature	<i>Joseph Davis</i>		

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DEPARTMENT OF PURCHASING &
CONTRACT COMPLIANCE

CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
1/1/2021	6/30/2021	1/1/2021	12/31/2021
Purchaser Order Number		Purchase Order Date	
DO#031821-443		4/1/2021	
Department			
Department of Real Estate and Asset Management			
Bid Number		Service Commodity	
19ITBC118616C-BKJ		Plumbing Supplies	
Contractor			

INTERLINE BRANDS / HOME DEPOT PRO

Performance Rating

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1 = Poor	Archives contract requirements 70% of the time. Marginally responsive, effective and/or efficient; delays require significant adjustments to programs; key employees marginally capable; customer somewhat satisfied.
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1. Quality of Goods/Services

(Specification Compliance – Technical Excellence –
Reports/Administration – Personnel Qualification)

<input type="radio"/>	0	All material and supplies received meets specifications provided to the vendor.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

2. Timeliness of Performance

(Were Milestones Met Per Contract – Response Time (per
agreement, if applicable) – Responsiveness to Directions/
Change – On Time Completion Per Contract)

<input type="radio"/>	0	All deliveries are made per contract agreement.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	This vendor has been very responsive to all requirements made by Warehouse& Logistics.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
	0	Material provided meets specifications as well as end user expectations.
	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	Vendor's personnell provides excellent customer service and have extensive product knowledge.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

Overall Performance Rating	4.00	Date	8/19/2021
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
Rating completed by:	Calvin Gamble		
Department Head Name:	Joseph N. Davis		
Department Head Signature	<i>Joseph Davis</i>		

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INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM *[Signature]*

DATE: August 18, 2021

SUBJECT: Contractor's Performance Report – Plumbing Supplies and Related Items

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Plumbing Supplies and Related Items

PROJECT NO.: 21ITBC130825C-MH

CONTRACTOR: Best Plumbing Specialties
P.O. Box 30, Myersville, MD 21773


POC: Ms. Missy Baugher

PHONE: (800) 448-6710



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM 

DATE: August 18, 2021

SUBJECT: Contractor's Performance Report – Plumbing Supplies and Related Items

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Plumbing Supplies and Related Items

PROJECT NO.: 21ITBC130825C-MH

CONTRACTOR: South K & A Specialty Parts
Northcrest Dr. Newnan, GA 30265

POC: Mr. Jim Bass

PHONE: 404-510-2277



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM *JD*

DATE: August 18, 2021

SUBJECT: Contractor's Performance Report – Plumbing Supplies and Related Items

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Plumbing Supplies and Related Items

PROJECT NO.: 21ITBC130825C-MH

CONTRACTOR: Tiles in Style d.b.a.Taza Supplies
697 Executive Dr. Willow Brook, IL 60527

POC: Mr. FRANK RIAZ

PHONE: 630-219-1978



INTEROFFICE MEMORANDUM

TO: Felicia Strong-Whitaker, Director, Purchasing and Contract Compliance

FROM: Joseph Davis, Director, DREAM *FD*

DATE: August 18, 2021

SUBJECT: Contractor's Performance Report – Plumbing Supplies and Related Items

The Contractor listed below has never provided any professional goods or services to Fulton County's Department of Real Estate and Asset Management and contract was recently executed, therefore there is no Contractor's Performance Report in the current database:

PROJECT: Plumbing Supplies and Related Items

PROJECT NO.: 21ITBC130825C-MH

CONTRACTOR: Total Maintenance Solutions South
3540 Rutherford Road, Taylors, SC 29687

POC: Mr. Edith Bryso

PHONE: 864-268-2891 Ext 115



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CONTRACTORS PERFORMANCE REPORT

GOODS AND COMMODITIES

Report Period Start	Report Period End	Contract Period Start	Contract Period End
1/1/2021	6/30/2021	1/1/2021	12/31/2021
Purchaser Order Number		Purchase Order Date	
21SC310038C-GS		2/27/2021	
Department			
Department of Real Estate and Asset Management			
Bid Number		Service Commodity	
19ITBC118616C-BKJ		Plumbing Supplies	
Contractor			

W.W. GRAINGER

Performance Rating

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<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

3. Business Relations		(Responsiveness to Inquires – Prompt Problem Notifications)
<input type="radio"/>	0	This vendor has been very responsive to all requirements made by the Warehouse & Logistics Team.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
4. Customer Satisfaction		(Met User Quality Expectations – Met Specification – Within Budget – Proper Invoicing – No Substitutions)
	0	All material provided meet the expectations of the end users and product inventory is excellent on hard to locate items.
	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	
5. Contractors Key Personnel		(Credentials/Experience Appropriate – Effective Supervision/Management – Available as Needed)
<input type="radio"/>	0	Vendor's personnel has excellent knowledge of the products they provide.
<input type="radio"/>	1	
<input type="radio"/>	2	
<input type="radio"/>	3	
<input checked="" type="radio"/>	4	

Overall Performance Rating	4.00	Date	8/19/2021
Would you select/recommend this vendor again?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	
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