Fulton County

Legislation Details (With Text)

File #:	23-0201 **Version:** 1	**Name:**	
Type:	CM Action Item - Health and Human Services	**Status:**	Held
File created:	2/22/2023	**In control:**	Board of Commissioners
On agenda:	4/12/2023	**Final action:**	
Title:	Request approval to increase the spending authority - Senior Services, 21RFP000016A-CJC, Alternative Senior Transportation Services in an amount not to exceed $1,800,000.00 with Common Courtesy (Atlanta, GA) to provide transportation services/ride sharing to eligible Fulton County residents aged 60 and above. Effective upon BOC approval. (HELD ON 3/15/23) (APPROVED)..body		
Sponsors:			
Indexes:			
Code sections:			
Attachments:	1. Common Courtesy Amendment No. 5 - FY23, 2. 2022 -4Qtr Contractor Performance Report - Common Courtesy, 3. 2023-0201		

Date	Ver.	Action By	Action	Result
4/12/2023	1	Board of Commissioners	approve	Pass
4/12/2023	1	Board of Commissioners	approve	Pass
3/15/2023	1	Board of Commissioners	approve	
3/15/2023	1	Board of Commissioners	hold	Pass

Department
Senior Services

Requested Action
Request approval to increase the spending authority - Senior Services, 21RFP000016A-CJC, Alternative Senior Transportation Services in an amount not to exceed $1,800,000.00 with Common Courtesy (Atlanta, GA) to provide transportation services/ride sharing to eligible Fulton County residents aged 60 and above. Effective upon BOC approval. **(HELD ON 3/15/23) (APPROVED)**

Requirement for Board Action
In accordance with Purchasing Code Section 102-420, changes within the scope of the contract and necessary for completion of the contract, in the specifications, services, time of performance or terms and conditions of the contract shall be forwarded to the Board of Commissioners for approval.

Strategic Priority Area related to this item
Health and Human Services

Commission Districts Affected
All Districts ☒
District 1 ☐
District 2 ☐

District 3 ☐
District 4 ☐
District 5 ☐
District 6 ☐

Is this a purchasing item?

Yes

Summary & Background

The Department of Senior Services recommends approval of an increase in spending authority for Common Courtesy to provide Alternative Senior Transportation Services. The Board of Commissioners approved a recurring enhancement in the 2023 final adopted budget to cover increased costs associated with Uber/Lyft rides for eligible seniors. This authority increase request is a result of the additional funding allocated to the program budget.

Scope of Work: The Department manages non-emergency medical transportation through its MOST model (Mobility Options for Senior Transport). The Alternative Senior Transportation Program is designed for seniors aged 60 and above who are more ambulatory and do not require assistance beyond the use of a cane to walk. Transportation services are the conduit to connect seniors to daily living activities and life enrichment services. This service has been impactful and shown to counter senior isolation, lower waiting times and provides same day service. Common Courtesy, through their partnership with local Transportation Network Companies (TNCs), e.g. Uber, Lyft or any combination of providers, establishes dispatch/concierge services for senior residents of Fulton County aged 60 and above. The scope of work entails the utilization of an automated system that orders trips from both mobile applications and/or desktops for operators as needed. The system tracks routes from the beginning to end of the trip to ensure a level of security for the senior riders. Fulton County seniors who qualify will pay a $1.00 cost share per trip and may receive up to 16 trips per month.

Community Impact: This service is currently providing services for an average of 1,500 seniors monthly and there are 4,289 registered seniors. The Alternative Senior Transportation Service program has enabled seniors to remain engaged in their communities and access trips to pharmacies, doctor appointments, and other activities that support daily living. This service has become a lifeline for seniors to connect to their community and to prevent senior isolation.

Department Recommendation: The Department recommends approval.

Project Implications: Fulton County's senior population continues to grow in tandem with the projected growth of seniors nationally. It is estimated by 2030, 20% of the US population will be seniors. Senior transportation is the department’s most requested service. Increased authority will allow continued service to seniors.

Community Issues/Concerns: No issues or concerns have been raised by the Community regarding the Common Courtesy performance during the current contract period.

Department Issues/Concerns: The department will not be able to provide alternative transportation services to seniors without increased spending authority.

Contract Modification

CURRENT CONTRACT HISTORY	BOC ITEM	DATE	DOLLAR AMOUNT
Original Award Amount	21-1048	12/15/2021	$1,383,670.00
Amendment No. 1	22-0367	5/18/2022	$519,177.60
Amendment No. 2	22-0445	6/15/2022	$43,987.00
Amendment No. 3	22-0488	7/13/2022	$900,000.00
Amendment No. 4	22-0582	8/17/2022	$900,000.00
1st Renewal	22-0735	10/5/2022	$1,384,177.60
Amendment No. 5			$1,800,000.00
Total Revised Amount			$6,931,012.20

Contract & Compliance Information

Contract Value: **$1,800,000.00**

Prime Vendor: **Common Courtesy, Inc.**
Prime Status: **Non-Minority**
Location: **Atlanta, GA**
County: **Fulton County**
Prime Value: **$1,800,000.00 or 100.00%**
Subcontract: **None**

Total Contract Value: **$1,800,000.00 or 100.00%**
Total Certified Value **$-0-**

Exhibits Attached

Exhibit 1: Amendment No. 5
Exhibit 2: Contractor Performance Report

Contact Information

Ladisa Onyiliogwu, Director, Department of Senior Services, 404-281-4042

Contract Attached

No

Previous Contracts

Yes

Total Contract Value

Original Approved Amount: $1,383,670.00

Previous Adjustments:	$3,747,342.20
This Request:	$1,800,000.00
TOTAL:	$6,931,012.20

Grant Information Summary

Amount Requested:
Match Required:
Start Date:
End Date:
Match Account $:

☐ Cash
☐ In-Kind
☐ Approval to Award
☐ Apply & Accept

Fiscal Impact / Funding Source

Funding Line 1:

100-183-183W-1183: General, Senior Services, Transportation Services, $1,800,000.00

Key Contract Terms	
Start Date: 1/1/2023	**End Date:** 12/31/2023
Cost Adjustment:	**Renewal/Extension Terms**:

Overall Contractor Performance Rating:3.0

Would you select/recommend this vendor again?
Yes

Report Period Start:	**Report Period End:**
10/1/2022	**12/31/2022**