



Fulton County

Legislation Text

File #: 22-0367, Version: 1

Department

Senior Services

Requested Action *(Identify appropriate Action or Motion, purpose, cost, timeframe, etc.)*

Request approval to increase spending authority - Department of Senior Services, 21RFP000016A-CJC, Alternative Senior Transportation Services, in the total amount of \$519,177.60 (including a County match of \$129,794.40 that is within the Department budget) to provide transportation services/ride sharing through Uber/Lyft for Fulton County residents aged 60 and above. Effective upon BOC approval. **(APPROVED)**

Requirement for Board Action *(Cite specific Board policy, statute or code requirement)*

In accordance with the Purchasing Code Section 102-420, contract modifications within the scope of the contract and necessary for contract completion of the contract, in the specifications, services, time of performance or terms and conditions of the contract shall be forwarded to the Board of Commissioners for approval.

Strategic Priority Area related to this item *(If yes, note strategic priority area below)*

Health and Human Services

Commission Districts Affected

- All Districts ☒
- District 1 ☐
- District 2 ☐
- District 3 ☐
- District 4 ☐
- District 5 ☐
- District 6 ☐

Is this a purchasing item?

Yes

Summary & Background

The Department of Senior Services recommends approval of the spending authority increase for Common Courtesy to provide Alternative Senior Transportation Services. The Department manages non-emergency medical transportation through its MOST model (Mobility Options for Senior Transport). The Alternative Senior Transportation Program is designed for seniors aged 60 and above who are more ambulatory and do not require assistance beyond the use of a cane to walk.

The Department received an amendment grant from Atlanta Regional Commission to provide trips for seniors.

Scope of Work: Transportation services are the conduit to connect seniors to daily living activities and life enrichment services. This service has been impactful and shown to counter senior isolation, lower waiting times and provide same day service. Common Courtesy, through their partnership with local Transportation Network Companies (TNCs), e.g. Uber, Lyft or any combination of providers, establishes dispatch/concierge services for senior residents of Fulton County aged 60 and above. The scope of work entails the implementation of an automated system that orders trips from both mobile applications and/or desktops for operators as needed. The system tracks routes from the beginning to end of the trip to ensure a level of security for the senior riders. Fulton County seniors who qualify will pay a \$1.00 cost share per trip, receive up to 16 trips per month and may travel within a 15 mile radius.

Community Impact: This service is currently providing services for 1,529 seniors and there are 4,206 registered seniors. The Alternative Senior Transportation Service program has enabled seniors to remain engaged in their communities and access trips to pharmacies, doctor appointments, and other activities that support daily living. This service has become a lifeline for seniors to connect to their community and to prevent senior isolation.

Department Recommendation: The Department recommends approval.

Project Implications: If the item is not approved, the alternative senior transportation service program will not be able to provide additional trips for eligible Fulton County seniors through the additional funding.

Community Issues/Concerns: The community concern will be grave if this item is not approved. This is a popular and important program for seniors. If not approved, seniors will not have this necessary transportation service.

Department Issues/Concerns: The Department's concern is that if this item is not approved, seniors will not be able to access the alternative senior transportation service program, will have to endure social isolation and will be unable to make medical appointments and other community activity appointments.

Contract Modification

Current Contract History	BOC Item	Date	Dollar Amount
Original Award Amount	20-0963	12/16/2020	\$1,728,640.00
Amendment No. 1			\$519,177.60
Total Revised Amount			\$2,247,817.60

Contract & Compliance Information *(Provide Contractor and Subcontractor details.)*

Contract Value: \$519,177.60

Prime Vendor: Common Courtesy, Inc.
Prime Status: Non-Minority

Location: Atlanta, GA
County: Fulton County
Prime Value: \$519,177.60 or 100.00%
Subcontract: None

Total Contract Value: \$519,177.60 or 100.00%
Total M/FBE Value \$-0-

Exhibits Attached

Exhibit 1: Amendment No. 1 to Form of Contract
Exhibit 2: Contractor Performance Report

Contact Information

Ladisa Onyiliogwu, Director, Department of Senior Services, 404-281-4042

Contract Attached

No

Previous Contracts

Yes

Total Contract Value

Original Approved Amount: \$1,728,640.00
Previous Adjustments: \$0.00
This Request: \$519,177.60
TOTAL: \$2,247,817.60

Grant Information Summary

Amount Requested:	\$519,177.60	<input type="checkbox"/>	Cash
Match Required:	\$129,794.40	<input type="checkbox"/>	In-Kind
Start Date:	7/1/2021	<input type="checkbox"/>	Approval to Award
End Date:	6/30/2022	<input type="checkbox"/>	Apply & Accept
Match Account \$:	100-183-183W-1192		

Fiscal Impact / Funding Source

Funding Line 1:

461-183-MO22-1160, Grants, Senior Services, Professional Services, \$519,177.60

Funding Line 2:

100-183-183W-1192, General Funds, Senior Services, Aging Grant Supplemental, \$129,794.40

Key Contract Terms	
Start Date: 1/1/2022	End Date: 6/30/2022
Cost Adjustment: \$519,177.60	Renewal/Extension Terms: C here to enter text.

Overall Contractor Performance Rating:3

Would you select/recommend this vendor again?

Yes

Report Period Start:
10/1/2021

Report Period End:
12/31/2021